

Phone:

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Web

[www.allnone.ie](http://www.allnone.ie)

Address

48/49 Western Parkway Business Park  
Lower Ballymount Road  
Dublin 12  
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# Business Express Black Hamsters

## Extra eCourse Information



Version: 1-1  
Date: 2012-12-14  
Author: Daniel Coughlan

Company Number: 400703      VAT Registered Number: IE 6420703G  
Directors: Nick Wheeler, Chris Thomson, Philip Lacey



**Business** *express*

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## Current situation

Business Express use Black hamsters to alert both the BE team and system champions to a user's attempt to access a denied resource. They display user, user id number system id, ip address and cookie information. Recently a link was added at that allowed a logged in system champion to provide the access that had previously been denied to the user. In a further update, the campaign name and id were also added to help fix the access issue faster.

## Improvements – eCourse Information

The majority of hamsters occur in eCourse and checks have been added to try and help fix this and return as much information as possible.

<b>Error</b>	<b>Error Description</b>
<b>Help Suggestion</b>	The user has tried to access a resource they do not have permission to access
<b>System</b>	2(D:\inetpub\wwwroot\client\client_allnone\main\resourcedenied.asp)
<b>System Name</b>	ALLNONE
<b>User</b>	Daniel Coughlan (224)
<b>Server</b>	192.168.100.102
<b>Remote IP</b>	83.71.208.249
<b>Cookie Information</b>	
<b>User Id</b>	224
<b>Session Cookie</b>	948CE8CC-D13A-4C4F-BDCC-8CA20876FFAE94
<b>Session Route</b>	Primary

Above is the standard information seen in a black hamster. There is no help link or campaign name and id because the problem occurred outside a campaign.

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We have now added a new eCourse information section which contains any information available about the eCourse.

[Click here to correct this issue : You must be logged into BE first to use this link](#)

Error	Error Description
Help Suggestion	The user has tried to access a resource they do not have permission to access
System	2(D:\inetpub\wwwroot\client\client_allnone\main\resourcedenied.asp)
System Name	ALLNONE
User	Daniel Coughlan (224)
Resource Id	1050
Server	192.168.100.102
Remote IP	83.71.208.249
<b>eCourse Information</b>	
Book	Kermit (55)
Chapter	the (126)
Page	frog (1050)
<b>Cookie Information</b>	
User Id	224
Session Cookie	948CE8CC-D13A-4C4F-BDCC-8CA20876FFAE94
Session Route	Primary

All the standard information is available together with the additional information under the eCourse Information header; book, chapter and page. It also displays the id's of these elements to allow the help link to access to the book, chapter or page in question.

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## Black Hamster Repair

User : Daniel Coughlan

### Security Review

Module	Access	eCourse [47]
Subsection	Access	eCourse - Read [4710]

### Content Review

Content Security	Cannot access	Kermit [55-126-1050]	<a href="#">Click here to grant permission</a>
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## eCourse Assets

Some eCourse access cannot be granted through the help link so we display the name of the asset and its author, who is the only one who can grant access. This information appears in eCourse Asset Information.

Error	Error Description
Help Suggestion	The user has tried to access a resource they do not have permission to access
System	
System Name	
User	
Resource Id	1311
Server	192.168.100.101
From Page	
Remote IP	62.134.204.132
eCourse Asset Information	
Asset Name	
Asset Author	
Cookie Information	
User Id	63
Session Cookie	783687E5-B94A-46D8-BE8A-67CA03E468D778
Session Route	Primary